

Supply Chain Visibility, Analysis and Communication: 24TRACC®

Challenge

A fast-casual Restaurant Company recognized that it needed real-time visibility to product movement through its supply chain, as well as tools that would enable the company to streamline interaction with its trading partners.



Solution

Working collaboratively, Armada and the Restaurant Company identified the supply chain business questions and data objectives that needed to be addressed. Armada then designed trading partner data requirements that would meet these objectives and worked with each distributor to integrate data from their systems. Suppliers were provided with a template to populate item specifications, pricing and other information the Restaurant Company determined was relevant. This was also done to ensure that the most up-to-date and accurate information was populated into Armada's supply chain visibility tool, *24TRACC*.

With distributor integrations and initial data population complete, the Restaurant Company could leverage the broad capabilities of *24TRACC*, including automated audit of pricing on all distributor purchase and sales orders, and data visualization tools to monitor inventory. *24TRACC* also enabled the Restaurant Company to identify supply at risk within its network, as well as ongoing contract management and trading partner communication.

Results

Within 90 days, 24TRACC was operational and in use by the Restaurant Company, who quickly saw results. Supply chain team members reported increases in productivity. The team eliminated countless hours of administrative and related activities, allowing the supply chain team to spend more time (well-above the industry standard of 30%) on activities that drive value for its organization, including managing trading partner relationships, identifying new sources of supply and pursuing product improvements and cost reductions.

24TRACC enabled improved process standardization and communication, which resulted in increased speed to market with new items. The Restaurant Company was able to audit 100% of restaurant invoices and to have confidence that the right prices were being charged, improving cost control. Accuracy in monitoring distributor performance and purchasing compliances resulted in more efficient contract management, improved restaurant service levels and well-informed contract negotiations. The centralized data repository also enabled ongoing supply chain analytics that identified numerous cost savings opportunities throughout the Restaurant Company's network.

About Armada

Armada creates innovative, fully integrated supply chain solutions that deliver competitive advantages and improve business performance for our clients.

Armada Solutions

Supply Chain Planning
Supply Chain Technology
Warehouse Solutions
Transportation Solutions
Global Logistics

We believe that there's a better way to manage our clients' supply chains. A better way rooted in simplicity, transparency and extraordinary service to our clients.

We are changing the way supply chains are managed — now and for the future — through innovation and collaboration with our clients.

We provide logistic solutions that create smaller, smarter, and more agile supply chains that adjust to our clients' evolving marketplace demands.

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